

Happiness Odibei

Customer Service / Sales Representative

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Understanding and dedicated customer service professional with over 6 years of experience in sales and banking operations. Proven ability to build strong customer relationships, meet sales targets, and support business growth. Skilled in communication, problem-solving, and client engagement.

Work History

Beta Sales Representative (SOL Contract) – Access Bank Plc, Agbor (June 2019 – Present)

- Opened and managed customer accounts.
- Educated clients on bank products and digital banking solutions.
- Met weekly and monthly performance targets.
- Resolved customer issues professionally.

Sales Representative – Macdon Global Enterprise (August 2013 – June 2019)

- Promoted products to increase sales revenue.
- Maintained strong client relationships.
- Achieved monthly sales targets.
- Handled customer inquiries and complaints.

Education

NECO – Owanta Secondary School (July 2015)

WAEC – Brain Trust Secondary School, Agbor (2013)

Key Skills

- Strong Communication Skills
- Customer Service & Complaint Resolution
- Sales & Target Achievement
- Relationship Management
- Adaptability & Teamwork